

INTERNATIONAL SEARCH REPORT

Intern: I Application No
PCT/GB2004/004970

A. CLASSIFICATION OF SUBJECT MATTER
IPC 7 H04Q7/38 H04M3/523 H04M3/533

According to International Patent Classification (IPC) or to both national classification and IPC

B. FIELDS SEARCHED

Minimum documentation searched (classification system followed by classification symbols)
IPC 7 H04Q H04M G10L

Documentation searched other than minimum documentation to the extent that such documents are included in the fields searched

Electronic data base consulted during the International search (name of data base and, where practical, search terms used)

EPO-Internal, WPI Data, PAJ, INSPEC

C. DOCUMENTS CONSIDERED TO BE RELEVANT

Category *	Citation of document, with indication, where appropriate, of the relevant passages	Relevant to claim No.
X	US 6 075 844 A (GOLDBERG ET AL) 13 June 2000 (2000-06-13) abstract column 3, line 29 - line 34 column 3, line 45 - line 52 column 3, line 57 - line 59 column 4, line 20 - line 28 column 4, line 60 - line 63 column 5, line 58 - column 6, line 35	1-3,5, 7-13,15, 17,18
Y	idem	4,6,14, 16
Y	US 2003/109247 A1 (LINDGREN TOBIAS ET AL) 12 June 2003 (2003-06-12) abstract ----- -/--	4,14

☒ Further documents are listed in the continuation of box C.

☒ Patent family members are listed in annex.

* Special categories of cited documents:

- *A* document defining the general state of the art which is not considered to be of particular relevance
- *E* earlier document but published on or after the international filing date
- *L* document which may throw doubts on priority claim(s) or which is cited to establish the publication date of another citation or other special reason (as specified)
- *O* document referring to an oral disclosure, use, exhibition or other means
- *P* document published prior to the international filing date but later than the priority date claimed

- *T* later document published after the international filing date or priority date and not in conflict with the application but cited to understand the principle or theory underlying the invention
- *X* document of particular relevance; the claimed invention cannot be considered novel or cannot be considered to involve an inventive step when the document is taken alone
- *Y* document of particular relevance; the claimed invention cannot be considered to involve an inventive step when the document is combined with one or more other such documents, such combination being obvious to a person skilled in the art.
- * & * document member of the same patent family

Date of the actual completion of the international search

23 February 2005

Date of mailing of the international search report

02/03/2005

Name and mailing address of the ISA

European Patent Office, P.B. 5818 Patentlaan 2
NL - 2280 HV Rijswijk
Tel. (+31-70) 340-2040, Tx. 31 651 epo nl,
Fax (+31-70) 340-3016

Authorized officer

Krembel, L

INTERNATIONAL SEARCH REPORT

Intern Application No
PCT/GB2004/004970

C.(Continuation) DOCUMENTS CONSIDERED TO BE RELEVANT

Category *	Citation of document, with indication, where appropriate, of the relevant passages	Relevant to claim No.
Y	US 2003/191639 A1 (MAZZA SAM) 9 October 2003 (2003-10-09) abstract paragraphs '0024!, '0031!, '0032! figure 3	6,16
A	KELLNER A ET AL: "Strategies for name recognition in automatic directory assistance systems" INTERACTIVE VOICE TECHNOLOGY FOR TELECOMMUNICATIONS APPLICATIONS, 1998. IVTTA '98. PROCEEDINGS. 1998 IEEE 4TH WORKSHOP TORINO, ITALY 29-30 SEPT. 1998, NEW YORK, NY, USA, IEEE, US, 29 September 1998 (1998-09-29), XP002264883 ISBN: 0-7803-5028-6 paragraph 'II.D!	2,3,12, 13
A	US 6 556 671 B1 (BEAUVOIS ALEXANDRE) 29 April 2003 (2003-04-29) column 2, line 36 - line 47 column 4, line 23 - line 34 column 8, line 56 - column 9, line 3	1,6,11, 16

INTERNATIONAL SEARCH REPORT

International Application No
PCT/GB2004/004970

Patent document cited in search report		Publication date	Patent family member(s)	Publication date
US 6075844	A	13-06-2000	NONE	
US 2003109247	A1	12-06-2003	SE 517307 C2 AU 3631001 A EP 1258154 A1 SE 0000610 A WO 0163949 A1	21-05-2002 03-09-2001 20-11-2002 25-08-2001 30-08-2001
US 2003191639	A1	09-10-2003	AU 2003218398 A1 EP 1497825 A1 WO 03088211 A1	27-10-2003 19-01-2005 23-10-2003
US 6556671	B1	29-04-2003	AU 5718201 A EP 1302061 A1 WO 0193552 A1	11-12-2001 16-04-2003 06-12-2001